Course Code: 23MB3EM02

BONAM VENKATA CHALAMAYYA INSTITUTE OF TECHNOLOGY & SCIENCE

(AUTONOMOUS)

II –MBA I-Semester Model Paper (BR23), Dec - 2024 DIGITAL AND SOCIAL MEDIA MARKETING (MBA)

Time: 3 hours Max. Marks: 70

PART - A Answer ONE Question from each UNIT (5 x 12 = 60 Marks) All Questions Carry Equal Marks PART - B Compulsory (1 x 10 = 10 Marks)

PART –A				
UNIT-I	Marks	CO	BL	
Explain the components of digital marketing with neat diagram and its strategies.	6M	CO1	BL2	
Identify the need of digital marketing.	6M	CO1	BL3	
OR				
Discuss stages in crafting digital marketing strategy? Explain.	6M	CO1	BL2	
What are digital marketing trends? Explain.	6M	CO1	BL2	
UNIT-II	Marks	СО	BL	
Outline and explain audio, video and interactive marketing.	6M	CO2	BL2	
What is Website Marketing? Discuss the importance of Website Marketing?.	6M	CO2	BL1	
	UNIT-I Explain the components of digital marketing with neat diagram and its strategies. Identify the need of digital marketing. OR Discuss stages in crafting digital marketing strategy? Explain. What are digital marketing trends? Explain. UNIT-II Outline and explain audio, video and interactive marketing. What is Website Marketing? Discuss the importance of Website	UNIT-I Explain the components of digital marketing with neat diagram and its strategies. Identify the need of digital marketing. OR Discuss stages in crafting digital marketing strategy? Explain. What are digital marketing trends? Explain. Outline and explain audio, video and interactive marketing. What is Website Marketing? Discuss the importance of Website 6M	UNIT-I Explain the components of digital marketing with neat diagram and its strategies. Identify the need of digital marketing. OR Discuss stages in crafting digital marketing strategy? Explain. What are digital marketing trends? Explain. ON UNIT-II Marks CO Outline and explain audio, video and interactive marketing. What is Website Marketing? Discuss the importance of Website CO Marks CO CO1 Marks CO CO2	

3.a)	Outline and explain audio, video and interactive marketing.	6M	CO2	BL2
b)	What is Website Marketing? Discuss the importance of Website	6M	CO2	BL1
	Marketing?.	100		100
				Section 1
4.a)	Explain ways to attract and retain customers by using social media.	6M	CO3	BL2
b)	What do you mean by market segmentation and explain its significance in Digital era?	6M	CO3	BL1

	UNIT-III	Marks	CO	BL
5.a)	What is executive summary in Digital Marketing Plan? Explain in brief.	6M	CO4	BL2
b)	How situational analysis is done in drafting digital marketing plan? Analyse.	6M	CO4	BL4
	OR			
6.a)	Explain the need of digital marketing plan.	6M	CO4	BL2
b)	Illustrate the action plan and budget of a digital marketing plan.	6M	CO4	BL2

	UNIT-IV	Marks	CO	BL
7.a)	Explain search advertising and how it is different from display advertising.	6M	CO5	BL2
b)	Distinguish between SEO and SEM.	6M	CO5	BL4
	OR			
8.a)	Discuss the role of keywords in Web search	6M	CO5	BL6
b)	Examine the role of HTML Tags and Inbound links.	6M	CO5	BL4

	UNIT-V	Marks	CO	BL
9.a)	List and Explain the methods for analyzing social media performance.	6M	CO6	BL4
b)	Explain the role of LinkedIn in Social Networking.	6M	CO6	BL2
	OR			

	What is Micro blogging with Twitter	6M	CO6	BL1
b)	How do you Analyze digital media performance? Explain.	6M	CO6	BL2

PART - B

	CASE STUDY	Marks	CO	BL
11	Knorr has been making cooking easy since 1838. Its ready-made sauces and stock pots are available innearly 90 countries worldwide and with annual sales over \$3 billion, it is parent company Unilever's biggest-selling brand. In Poland, Knorr's best-known product is Bulionetka, a stock used in soups and braised dishes. Even well-known brands can't stand still in the hyper-competitive FMCG category, especially when busy lifestyles mean that fewer and fewer Polish people take the time to cook at home. Knorr's new TV campaign was designed to raise awareness among women aged 25-49, but Knorr also	10M	CO2	BL4
	 Questions: Knorr approached you to prepare a suitable and multi-channel digital marketing plan to attract the younger audience to its products. Prepare a digital ad to promote Knorr products and services in social media of your choice. Justify your choice of social media. 			
